> **If you get the message, "There is an RDS/CFNC account already created with this email address," it means you already have an account for CFNC.org or NCResidency.org (RDS). If so, DO NOT CREATE A NEW ACCOUNT. Instead, recover your existing account, using the steps below, and use the same login info for both sites:**

Recover Username: www.NCresidency.org

1. On the RDS homepage click on **Login.** Under **Sign In to RDS**, click on **Forgot your Username or Password, click here**.

POWERED BY
CFNC.org

Sign In to RDS

Use your existing CFNC username and password to sign in to RDS.

Login 🔒

Forgot your Username or Password, click here

2. On the next page, click on Forgot your **username**.

CFNC | College Foundation of North Carolina

Sign In to Your Account

Username

Password

Sign In

Two-Factor Authorization info – required for NC 529 and Loan Accounts
Forgot your username? Forgot your password?
Don't have an account? Create one today!

3. On the next page, under **Sign In Help** enter your First Name, Last Name, and Email Address, then click **Recover Username**. If you have forgotten your email address, please contact the Student Help line at 844-319-3640 during business hours.

4. Answer your security question in the text box provided, then click **Get Username**.

5. Your account name will then be displayed if you successfully answered your security question. If you do not know your security question, please contact our Student Help line at 844-319-3640.

Reset Password: www.NCresidency.org

1. On the RDS homepage click on **Login.** Under **Sign In to RDS**, click on **Forgot your Username or Password, click here**.

POWERED BY
CFNC.org

Sign In to RDS

Use your existing CFNC username and password to sign in to RDS.

Login 🔒

Forgot your Username or Password, click here

2. On the next page, click on Forgot your **password**.

Sign In to Your Account

Username

Password

Sign In

Two-Factor Authorization info – required for NC 529 and Loan Accounts
Forgot your username? Forgot your password?
Don't have an account? Create one today!

3. On the next page, under **Sign In Help** enter your Username and Last Name, then click **Reset Password**. If you need help with this section, please contact the Student Help line at 844-319-3640 during business hours.

Sign In Help

Username ←

Last Name ←

[Reset Password] ←

4. On the next page, under **Sign In Help** enter your Security Question answer and then create your New Password, then click **Reset Password**. If you need help with this section, please contact the Student Help line at 844-319-3640 during business hours.

Sign In Help

What is your mother's maiden name? ←

New Password ←

The New Password field is required.
New Password (again) ←

[Reset Password] ←

5. If successful, you will return back to the login page for you to login with your updated information. For any questions regarding this process please contact our Student Help line at 844-319-3640.